

March 16, 2012

**Via Electronic Filing**

Jocelyn Boyd, Chief Clerk and Administrator  
South Carolina Public Service Commission  
Synergy Business Park  
101 Executive Center Drive  
Columbia, South Carolina 29210

Re: United Telephone Company of the Carolinas LLC d/b/a CenturyLink  
General Subscriber Services Tariff

Dear Ms. Boyd:

Enclosed for filing, please find revisions to the United Telephone Company of the Carolinas LLC d/b/a CenturyLink General Subscriber Services Tariff. These revisions are submitted with a March 16, 2012 issue date and a proposed effective date of April 1, 2012. The tariff pages enclosed for review and approval are as follows:

Section U3.	Nineteenth Revised Page 7 Nineteenth Revised Page 8 Thirteenth Revised Page 11 Third Revised Page 23
Section U6.	Sixteenth Revised Page 3.1 Third Revised Page 3.2 Eighth Revised Page 6
Section U13.	Twenty-third Revised Page 7.2 Fifteenth Revised Page 7.3
Section U100.	Eleventh Revised Page 34 Second Revised Page 34

This filing proposes rate changes for certain residence and business flat-rated and measured Local Exchange Services. Additionally, this filing proposes various rate increases for directory assistance, national directory assistance, directory listings, and certain custom calling and ExpressTouch features. Impacted customers were notified of these changes.

Additionally, various references to billing codes have been removed from the tariff as they are no longer applicable.

If you have questions regarding this filing, you may call me at (913) 345-7535.

Sincerely,



Robyn Crichton  
Attachment

cc: Rich Schollmann  
Zel Gilbert  
Ann Prockish

SC 12-01

**ROBYN CRICHTON**  
Tariff Analyst II  
[Robyn.M.Crichton@CenturyLink.com](mailto:Robyn.M.Crichton@CenturyLink.com)  
5454 W. 110th Street  
Overland Park, KS 66211  
Voice: (913) 345-7535  
Fax: (913) 345-6756

# GENERAL SUBSCRIBER SERVICES TARIFF

United Telephone Company of the Carolinas **LLC**  
**d/b/a CenturyLink**

Nineteenth Revised Page 7 (C)  
 Cancels Eighteenth Revised Page 7 (C)

ISSUED: March 16, 2012

EFFECTIVE: April 1, 2012

## U3. BASIC LOCAL EXCHANGE SERVICE

### U3.3 MONTHLY EXCHANGE RATES (Cont'd)

#### 3.3.4 RATES AND CHARGES

The following schedule of rates and rate groupings are applicable for the flat rate and measured element of the local exchange service lines provided within the service area of the Company.

Rate Group	Local Exchange Service Lines	<u>FLAT RATE</u>			<u>MEASURED</u>			
		Res.	Bus.	Payphone Trunk Line	Res.	Bus.	Trunk Line	Payphone Line
1	0 - 6,250	<b>\$16.00</b> (I)	<b>\$32.75</b> (I)	<b>\$53.88</b> (I)*	<b>\$7.15</b> (I)	<b>\$18.40</b> (I)	<b>\$32.31</b> (I)	N/A
2	6,251 - 45,000	<b>17.50</b> (I)	34.00	<b>61.15</b> (I)*	<b>8.14</b> (I)	<b>20.92</b> (I)	<b>36.71</b> (I)	N/A
3	45,001 -	18.00	37.00	<b>69.53</b> (I)*	<b>10.36</b> (I)	<b>23.77</b> (I)	<b>41.72</b> (I)	N/A

\* A state-wide monthly exchange rate for Payphone Lines applies as specified in Section 7.7a.(1).

# GENERAL SUBSCRIBER SERVICES TARIFF

United Telephone Company of the Carolinas **LLC**  
**d/b/a CenturyLink**

Nineteenth Revised Page 8 (C)  
 Cancels Eighteenth Revised Page 8 (C)

ISSUED: March 16, 2012

EFFECTIVE: April 1, 2012

## U3. BASIC LOCAL EXCHANGE SERVICE

### U3.3 MONTHLY EXCHANGE RATES (Cont'd)

#### 3.3.4 RATES AND CHARGES (Cont'd)

- a. Residence and Business Local Exchange Service Lines  
 (excludes Payphone Lines)

<u>Exchange</u>	<u>Rate Group</u>	<u>FLAT RATE</u>			<u>MEASURED</u>		
		<u>Res.</u>	<u>Bus.</u>	<u>Trunk</u>	<u>Res.</u>	<u>Bus.</u>	<u>Trunk</u>
Beaufort	2	\$17.50 (I)	\$34.00	\$61.15 (I)	\$8.14(I)	\$20.92(I)	\$36.71(I)
Branchville	2	17.50	34.00	61.15	8.14	20.92	36.71
Chappells	2	17.50	34.00	61.15	8.14	20.92	36.71
Cross Hill	2	17.50	34.00	61.15	8.14	20.92	36.71
Estill	1	16.00	32.75 (I)	53.88	7.15	18.40	32.31
Eutawville	1	16.00	32.75 (I)	53.88	7.15	18.40	32.31
Greenwood	2	17.50	34.00	61.15	8.14	20.92	36.71
Hampton	1	16.00	32.75 (I)	53.88	7.15	18.40	32.31
Hodges	2	17.50	34.00	61.15	8.14	20.92	36.71
Holly Hill	1	16.00	32.75 (I)	53.88	7.15	18.40	32.31
Laurel Bay	2	17.50 (I)	34.00	61.15	8.14	20.92	36.71
Low Country	3	18.00	37.00	69.53	10.36	23.77	41.72
Mountville	2	17.50 (I)	34.00	61.15	8.14	20.92	36.71
Ninety Six	2	17.50 (I)	34.00	61.15	8.14	20.92	36.71
Ridgeland	3	18.00	37.00	69.53	10.36	23.77	41.72
St. Helena							
Island	2	17.50 (I)	34.00	61.15	8.14	20.92	36.71
Saluda	2*	16.00	32.75 (I)	53.88	7.15	18.40	32.31
Troy	2	17.50	34.00	61.15	8.14	20.92	36.71
Ware Shoals	2	17.50 (I)	34.00	61.15 (I)	8.14(I)	20.92(I)	36.71(I)

\* Greenwood - Saluda Counties EAS implemented May 1, 1995. Rate increases, due to rate regrouping, are not applicable at this time.

## GENERAL SUBSCRIBER SERVICES TARIFF

United Telephone Company of the Carolinas **LLC**  
d/b/a CenturyLink

Thirteenth Revised Page 11  
Cancels Twelfth Revised Page 11

(C)

ISSUED: March 16, 2012

EFFECTIVE: April 1, 2012

### U3. BASIC LOCAL EXCHANGE SERVICE

#### U3.6 DIRECTORY ASSISTANCE SERVICE

##### U3.6.1 GENERAL

The Company furnishes Directory Assistance Service whereby customers may obtain assistance in determining telephone numbers.

The rates set forth below will apply for all subscribers requesting Directory Assistance Service for assistance in determining the telephone number of any customer located in the same local calling areas as the calling party.

##### U3.6.2 RATES AND CHARGES

- a. A charge as follows is applicable for each call to Directory Assistance except as noted below; (maximum of two (2) requested telephone numbers per call).

- (1) Directory Assistance Service for residence and business.

#### Rate

- (a) Each call

**\$1.48**

( I )

- b. Charges for Directory Assistance Service are not applicable to calls received from hospital or nursing home patient rooms, nor from the service furnished for the use of handicapped persons.

## GENERAL SUBSCRIBER SERVICES TARIFF

United Telephone Company of the Carolinas LLC  
d/b/a CenturyLink

Third Revised Page 23  
Cancels Second Revised Page 23

(C)

ISSUED: March 16, 2012

EFFECTIVE: April 1, 2012

### U3. BASIC LOCAL EXCHANGE SERVICE

#### U3.11. DIRECTORY ASSISTANCE CALL COMPLETION (Cont'd)

##### U3.11.3. RATES AND CHARGES

- a. The following charge is for the automatic completion of a Directory Assistance call after receipt of the requested telephone number:

Charge

Directory Assistance Call Completion, per call      \$ 0.50

- b. Directory Assistance Call Completion charges are not applicable to handicapped customers who are exempt from Directory Assistance charges.

#### U3.12. NATIONAL DIRECTORY ASSISTANCE SERVICE

##### U3.12.1. GENERAL

- a. National Directory Assistance Service is provided to customers for the purpose of requesting telephone numbers of individuals or businesses who are located outside the customer's local service area, as described in this tariff, and outside the customer's local calling area and LATA/NPA.

##### U3.12.2. REGULATIONS

- a. There are no call allowances or exemptions for National Directory Assistance Service.
- b. A maximum of two requested telephone numbers per call is permitted.
- c. The rate listed in this tariff applies to each call to National Directory Assistance, even if one of the numbers requested is in the customer's local service area or Home Numbering Plan Area (HNPA).
- d. In locations where the customer has the capability to direct dial National Directory Assistance but places the call to the National Directory Assistance Service attendant via an operator, the operator handled service charges listed in Section U3.8 of this tariff apply in addition to the rate listed below.
- g. Directory Assistance Call Completion will be furnished only where appropriate facilities are available.
- e. National Directory Assistance Service will be available to Residence and Business customers beginning July 25, 2000.

##### U3.12.3. RATES AND CHARGES

- a. Charges apply to each call placed to National Directory Assistance Service.

Minimum Charge

- b. Charge per call      **\$1.48**

(I)

## GENERAL SUBSCRIBER SERVICES TARIFF

United Telephone Company of the Carolinas LLC  
d/b/a CenturyLink

Sixteenth Revised Page 3.1 (C)  
Cancels Fifteenth Revised Page 3.1 (C)

ISSUED: March 16, 2012

EFFECTIVE: April 1, 2012

### U6. DIRECTORY LISTINGS

#### U6.4 NONPUBLISHED TELEPHONE NUMBERS (Cont'd)

Incoming calls to nonpublished telephone numbers will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the subscriber's request to furnish a nonpublished telephone number does not create any relationship or obligation, direct or indirect, to any person other than the subscriber. Nonpublished telephone numbers will be established for a minimum chargeable period of twelve (12) months.

In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a nonpublished telephone number in the directory or disclosing said number to any person shall attach to the Company. The subscriber does not hold the Company liable for any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a nonpublished telephone number or the disclosing of said number to any person.

Parties with nonpublished numbers forfeit the privacy afforded by the service to the extent that the telephone number is identified through activation of a Call Trace and/or Call Line Identifier procedure whereby the name and address of the subscriber will be provided to the authorized law enforcement agency upon request of the agency.

##### U6.4.1 RATES AND CHARGES

A monthly rate of **\$3.03** applies for each nonpublished telephone number except when provided for the following **services**:

( I )  
( D )

- a. Special Reversed Charge Local Toll Service;
- b. Foreign Exchange Service where the subscriber is also furnished local service;
- c. Additional service furnished to the same subscriber who has other service listed in the directory at the same address;
- d. To a subscriber living in a hotel, hospital, retirement complex, apartment house, boarding house or club if the subscriber is listed under the telephone number of the PBX or Advanced Business Connection<sup>sm</sup> furnished to such establishments; or
- e. Service which is installed for a temporary period.

#### U6.5 NONLIST TELEPHONE NUMBERS

Nonlist telephone numbers are not listed in the Company's alphabetical directory, but are maintained on informational records and will be furnished upon the request of the calling party. The acceptance by the Company of the subscriber's request to furnish a nonlist telephone number does not create any relationship or obligation, direct or indirect, to any person other than the subscriber. Nonlist telephone numbers will be established for a minimum chargeable period of twelve (12) months.

In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a nonlist telephone number in the directory or disclosing said number to any person shall attach to the Company. The subscriber does not hold the Company liable for any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of nonlist telephone number or the disclosing of said number to any person.

# GENERAL SUBSCRIBER SERVICES TARIFF

United Telephone Company of the Carolinas **LLC**  
**d/b/a CenturyLink**

Third Revised Page 3.2 (C)  
 Cancels Second Revised Page 3.2 (C)

ISSUED: March 16, 2012

EFFECTIVE: April 1, 2012

## U6. DIRECTORY LISTINGS

### U6.5 NONLIST TELEPHONE NUMBERS (Cont'd)

#### U6.5.1 RATES AND CHARGES

A monthly rate of **\$2.75** applies for each nonlist telephone number with the exception of (I)  
 those services previously listed under Section U6.4.1 **preceding**. (D)

### U6.6 ADDITIONAL LISTING CHARGES

- a. Additional name listings in excess of those permitted without extra charge, are furnished at (I)  
**\$2.75** per month. Additional line matter and directional calling information, where permitted, (I)  
 is furnished at **\$2.75** per line per month. (I)

<u>Additional Listings</u>	<u>Monthly Rate</u>		(D)
	Res.	Bus.	
AL 1 Line	<b>\$ 2.75</b>	<b>\$ 2.75</b>	(I)
AL 2 Line	5.00	5.00	
AL 3 Line	7.50	7.50	
AL 4 Line	10.00	10.00	
AL 5 Line	12.50	12.50	
<u>Foreign Listings</u>	<u>Monthly Rate</u>		
	Res.	Bus.	
FDL 1 Line	<b>\$ 3.08</b>	\$ 5.00	(I)
FDL 2 Line	5.60	10.00	
FDL 3 Line	8.40	15.00	
FDL 4 Line	11.20	20.00	
FDL 5 Line	14.00	25.00	
<u>Cross Reference Listings</u>	<u>Monthly Rate</u>		
	Res.	Bus.	
CR 1 Line	<b>\$ 2.75</b>	<b>\$ 2.75</b>	(I)
CR 2 Line	5.00	5.00	
CR 3 Line	7.50	7.50	
CR 4 Line	10.00	10.00	
CR 5 Line	12.50	12.50	
<u>Alternate Listings</u>	<u>Monthly Rate</u>		
	Res.	Bus.	
AC 1 Line	<b>\$ 2.75</b>	<b>\$ 2.75</b>	(I)
AC 2 Line	5.00	5.00	
AC 3 Line	7.50	7.50	
AC 4 Line	10.00	10.00	
AC 5 Line	12.50	12.50	(D)

# GENERAL SUBSCRIBER SERVICES TARIFF

United Telephone Company of the Carolinas **LLC**  
**d/b/a CenturyLink**

Eighth Revised Page 6 (C)  
 Cancels Seventh Revised Page 6 (C)

ISSUED: March 16, 2012

EFFECTIVE: April 1, 2012

## U6. DIRECTORY LISTINGS

### U6.7 MISCELLANEOUS LISTINGS (Cont'd)

#### U6.7.6 ALTERNATE (DIRECTIVE) LISTINGS (Cont'd)

##### a. Nights, Sundays and Holidays (Cont'd)

- (2) Names of individuals are not permitted in listings of this type; however, telephone numbers may be shown of those entitled to use the service, in connection with which the alternate listing is to be provided and who are agreeable to the use of their number in such alternate listing. Listings of this type may indicate the telephone numbers of members of the immediate family of the subscriber desiring the alternate listing.

Example:

Doe Mfg Co furn 202 Main.....223-5216

Note: From 5 pm to 8 am on weekdays,

From 5 pm Saturdays until 8 am

Mondays and Holidays call as follows:

City Sales .....223-7931

Manager .....223-8077

##### b. If No Answer Dial

Alternate listings which refer calling parties to other telephone numbers in case no answer is received at the preceding listed telephone may indicate the telephone numbers of subscribers who are agreeable to the use of their numbers in such listings. This type of alternate listing is charged in accordance with Section U6.6 preceding and appears in the directory as follows:

Phillips John E atty 1224 Center Cir NE.....223-8719

If no answer dial .....223-1234

#### U6.7.7 CUSTOM LISTINGS

- Where available, a subscriber may request to have the assigned telephone number listed in the directory using upper case alpha and/or numeric characters in lieu of standard numeric characters. Use of Custom Listings is not exclusive to any single subscriber. The letters "Q" and "Z" are not available, nor may the "#" or "\*" symbols be used with this service. The digit "0" or "1" may not be used to represent the letters "O" or "I" respectively in a Custom Listing telephone number. The Company reserves the right to reject a Custom Listing when, in its judgment, such listing is objectionable or would tend to delay or impede the use of the directory.
- Prior to establishing a Custom Listing, the Company reserves the right to require when necessary, in its sole judgment, satisfactory evidence from the subscriber that the subscriber is authorized to use any trade name, business name or any other name or term requested by the subscriber, which is copyrighted or otherwise reserved.
- A record order charge as found in Section U4 of this tariff is applicable for the provision of Custom Listing service.
- Custom Listings are accepted for a minimum chargeable period of the life of the directory issue in which the listing first appears. Listings for subsequent directory issues will be automatically renewed unless the subscriber notifies the Company they wish to discontinue this service. The minimum chargeable period will not apply when the subscriber disconnects service.
- The rates for Custom Listings are as follows:

#### Monthly Rate

- |     |           |               |
|-----|-----------|---------------|
| (1) | Residence | <b>\$3.30</b> |
| (2) | Business  | 5.00          |

(D)

(1)  
(D)

# GENERAL SUBSCRIBER SERVICES TARIFF

United Telephone Company of the Carolinas **LLC**  
**d/b/a CenturyLink**

Twenty-third Revised Page 7.2 (C)  
 Cancels Twenty-second Revised Page 7.2 (C)

ISSUED: March 16, 2012

EFFECTIVE: April 1, 2012

## U13. MISCELLANEOUS SERVICE ARRANGEMENTS

### U13.9 CUSTOM CALLING SERVICES (Cont'd)

#### U13.9.2 PROVISION OF SERVICE

- a. Custom Calling Services are limited to areas served by central office facilities capable of providing the services.
- b. These services are furnished only in connection with individual line service. The services are not available in connection with Advanced Business Connection Service, Payphone Line Service, ISDN-PRI or ISDN-BRI.
- c. Service charges do not apply when these services are installed.

#### U13.9.3 RATES AND CHARGES

##### a. Custom Calling Services

	<u>Monthly Rate</u>	(D)
(1) Enhanced Call Waiting		
Res.	\$6.00	
Bus.	6.00	(D)
(2) Call Forward Features		
(a) Call Forwarding	5.00	(D)
(b) Call Forward-Fixed	5.00	
(c) Remote Call Forward <sup>(1)</sup>	4.00	
(d) Call Forward No Answer- Fixed	<b>2.20</b>	( I )
(e) Call Forward Additional Paths (Per Path) Bus. Only	3.00	(D)

<sup>(1)</sup> Appropriate B-1 or R-1 line rate also applies.

# GENERAL SUBSCRIBER SERVICES TARIFF

United Telephone Company of the Carolinas **LLC**  
**d/b/a CenturyLink**

Fifteenth Revised Page 7.3 (C)  
 Cancels Fourteenth Revised Page 7.3 (C)

ISSUED: March 16, 2012

EFFECTIVE: April 1, 2012

## U13. MISCELLANEOUS SERVICE ARRANGEMENTS

### U13.9 CUSTOM CALLING SERVICES (Cont'd)

#### U13.9.3 RATES AND CHARGES (Cont'd)

##### a. Custom Calling Services (Cont'd)

##### (2) Call Forward Features (Cont'd)

	<u>Monthly Rate</u>	(D)
(f) Call Forward No Answer-Customer Programmable	<b>\$2.20</b>	(I)
(g) Call Forward Busy-Fixed	<b>2.20</b>	(I)
(h) Call Forward Busy-Customer Programmable	<b>2.20</b>	(I)
(i) Call Forward Remote Activation	5.75	
(3) Speed Dial 8	5.00	
(4) Three-Way Calling Usage Charge (Per Activation)	5.00 <b>1.38</b>	(I)
(5) SignalRing Plus	5.00	(D)
(6) Three-Way Calling with Transfer <sup>(1)</sup>	5.00	
(7) Call Waiting ID	6.00	
(8) Outbound Call Block Feature	5.00	(D)

<sup>(1)</sup> Available with business individual line service only.

# GENERAL SUBSCRIBER SERVICES TARIFF

United Telephone Company of the Carolinas **LLC**  
**d/b/a CenturyLink**

Eleventh Revised Page 34 (C)  
 Cancels Tenth Revised Page 34 (C)

ISSUED: March 16, 2012

EFFECTIVE: April 1, 2012

## U13. MISCELLANEOUS SERVICE ARRANGEMENTS

### U13.22 EXPRESSTOUCH SERVICE (Cont'd)

#### U13.22.4 RATES AND CHARGES

Service Charges do not apply when ExpressTouch Services are installed.

	Monthly Rate	(D)
a. Return Call	\$5.00	
Usage Charge (Per Activation)	<b>1.38</b>	( I )
b. Repeat Dial	5.00	
Usage Charge (Per Activation)	<b>1.38</b>	( I )
c. Call Trace		
Usage Charge (Per Activation)	5.00	
d. Caller ID Per Call Blocking	No Charge	
e. Caller ID Per Line Blocking	2.00	
f. Selective Call Forward	5.00	
g. Selective Call Acceptance	5.00	
h. Selective Call Blocking	5.00	
i. Caller ID with Name (includes Anonymous Call Rejection)	9.00	
j. Selective Call Ring	5.00	(D)

# GENERAL SUBSCRIBER SERVICES TARIFF

United Telephone Company of the Carolinas **LLC**  
**d/b/a CenturyLink**

Second Revised Page 34 (C)  
 Cancels First Revised Page 34 (C)

ISSUED: March 16, 2012

EFFECTIVE: April 1, 2012

## U100. OBSOLETE SERVICE OFFERINGS

### U100.9 ADVANCED BUSINESS CONNECTION SERVICE (Cont'd)

#### U100.9.8 ABC FEATURE AND INTERCOM RATES AND CHARGES (Cont'd)

##### b. Recurring (Cont'd)

(15) The following rates and charges are applicable to ExpressTouch Service features in addition to the appropriate ABC Access Line Charge as specified in Section U100.9.2 preceding.

	Monthly Rate Per Line	Monthly Rate Per ABC Customer Group	(D)
(a) Return Call			
1 - 10 Lines	\$3.85	\$ 22.00	
11 - 50 Lines	2.50	60.00	
51 - 100 Lines	2.00	125.00	
101 - 400 Lines	1.50	475.00	
400+ Lines	1.25	N/A	
(b) Repeat Dialing			
1 - 10 Lines	\$3.50	\$ 20.00	
11 - 50 Lines	2.50	60.00	
51 - 100 Lines	2.00	125.00	
101 - 400 Lines	1.50	<b>475.00</b>	( I )
400+ Lines	1.25	N/A	
(c) Calling Number Delivery			
1 - 10 Lines	\$6.60	\$ 30.00	
11 - 50 Lines	5.50	75.00	
51 - 100 Lines	4.40	150.00	
101 - 400 Lines	3.30	500.00	
400+ Lines	1.75	N/A	
(d) Caller ID - Name and Number			
1 - 10 Lines	\$7.70	\$ 40.00	
11 - 50 Lines	6.60	175.00	
51 - 100 Lines	5.50	300.00	
101 - 400 Lines	4.00	1000.00	
400+ Lines	2.75	N/A	(D)